

# OUR RESPONSE TO COVID-19

## How El Sol is Making an Impact During The Covid-19 Pandemic

### Community Action

In effort to take action and protect our communities from the Coronavirus-19 pandemic, El Sol has been actively engaged since April 2020 with strategies that provide resources to families including COVID-19 information and preventive measures.

Community Health Workers/Promotores have been connecting families to various resources including healthcare facilities to promote testing, rental assistance programs, unemployment benefits for workers impacted by the pandemic, and immediate food assistance among others.



### We Are Meeting People Where They Are!

When the pandemic began to affect El Sol communities in April 2020, El Sol immediately developed a COVID-19 script and began conducting phone calls to participants from its various programs to start a conversation about the coronavirus and how it affects communities, especially at-risk community members. During every phone call, we ensure everyone has access to information, testing access, and we leverage resources.



A total of at least 16,000 phone calls have been conducted since April to provide Covid-19 information and promote preventive measures, and to link these families to community resources.

As soon as families began to disclose Covid-19 positive diagnoses to CHWs/Promotores (about 360+ positive disclosures to date), El Sol immediately allocated three part-time El Sol CHWs/Promotores to work in San Bernardino and Riverside County communities to provide social support to these families and others at high-risk. To ensure families who are diagnosed or at high-risk for Covid19 have access to necessary resources, the CHWs/Promotores safely deliver food and other requested needs to ensure community wellbeing by promoting safe quarantine practices.





## Our Impact to Date



**Social Support to 167**  
COVID-19 Positive Community Members



**16,000+**  
Phone Calls



**1,360**  
Hygiene Kits



**12,450**  
Food Boxes



**50,000+**  
Face Masks



## Our Commitment to Communities

Because community stability and safety are of priority to El Sol, we have continuously supported communities with resources that promote well-being and health since the beginning of the pandemic. To date, CHWs/Promotores have distributed 12,450 food boxes, 50,000+ protective face masks, and 1,360 hygiene kits; and we are not done!

We are committed to continue to support our communities as long as necessary. We are meeting families where they are and providing the resources they need.

As measures are safely lifted by our Governor, we are becoming physically active again with door-to-door activities to ensure that the greatest needs of communities are prioritized, and that families have access to healthcare, financial and social support, nourishment, and more.

Currently we are also developing strategies to further support families with physical activity options, school guidance for children during virtual learning, and mental health for coping with stress during Covid-19.

***We are in this together!***

